

### **HOW TO USE THIS TOOLBOX**

This toolbox contains a set of resources and checklists which are designed to help you think about how and why to make work available digitally and what is involved. It contains four sections. In each section you will find a series of questions or prompts to inform your thinking about presenting work digitally.

**Step 1** Read the questions and considerations at the beginning of each section

- (1) General Objectives
- (2) Production Planning
- (3) Disseminating
- (4) Evaluation

**Step 2** Consult the resources and links embedded to help you answer the questions







Videos

**Step 3** Work out your answers to the questions posed

Before you get started on each section, let's look at your objectives for delivering your work digitally.

Please note that making and presenting work digitally carries the same internal policy obligations as any other work you may do, and you should satisfy yourself that your GDPR, Child Protection or any other policies are being adhered to in all that you do.



### **YOUR OBJECTIVES**

It helps to have some clear objectives for delivering your work digitally, here are some for you to think about.

#### **Public / Audience Engagement**

If maintaining engagement and/ or building new audiences are your objectives, think about and plan for how you quantify existing or new audiences.

Think about what is involved in these areas and clarify for yourself what you hope to achieve.

#### **Capacity Building**

Where new skills or artform development are involved, your objectives for you and your team may be learning these skills and building knowledge in your organisation. Identifying these skills will help you plan for them.

#### **Financial**

If achieving certain budget targets with the project or programme is your objective, you can plan for this by determining if the project can generate a revenue stream and the likely income you can hope for. It is also possible to ensure that you manage project costs by keeping a close eye on budget targets.

#### **Evaluation**

It is important to have clear goals so that you can evaluate the project at the end, see how everything went and then decide what if anything you would do differently next time. Digitally, it is very important to build your reporting into how the project is set up.

### **PLANNING CONSIDERATIONS**

# To get you started, consider these general questions before presenting your work digitally:

How would you describe your project and how would you present it digitally?

t /? What resources do you need to create digital work? Can you identify these additional resources that you need to create work well?

3

Are you or your team properly resourced to move to or create digital work? Do you know where to find the skills that you need and who can assist?

4

How do you measure quality when moving, creating and presenting digital work?

5

How do you support artists and / or your team to transition to live streaming, online exhibitions and performances?

6

Can you extend your existing or reach a new audience through digital work?

7

How do you communicate that your work is now presented in a hybrid of live and digital formats?

8

Can you contingency plan in the event of changes to current public health guidelines?

9

Do you know what technical requirements are needed as an artist or organisation to create your artwork/ project for digital formats.





Is it possible to present this work digitally?

What is it and why are you creating a digital piece?

Is it going to serve your work?



#### Resources

Click here for resources to help you plan and present your work digitally



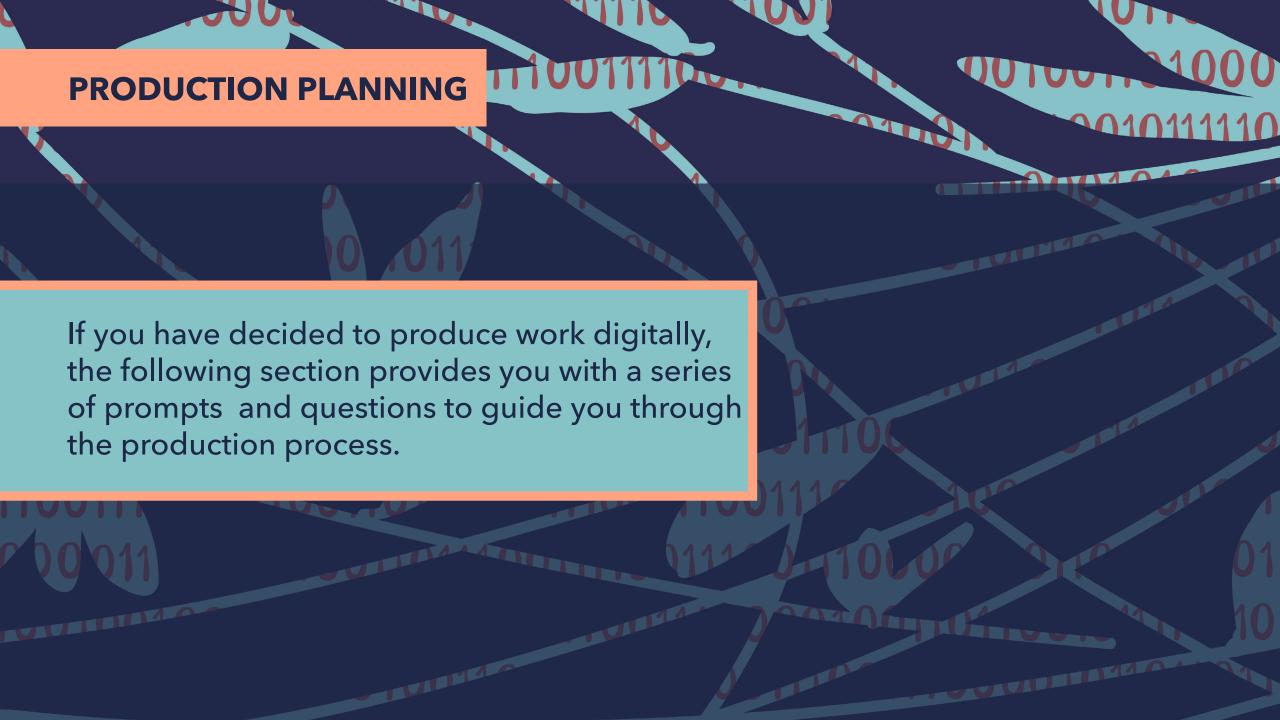
#### **Check List**

Answer these questions to help you decide to create a digital project



#### **Video**





### What resources do you need to make work digitally?



#### Resources

Click here for resources to help you plan and present your work digitally

Do you have the skills and resources and if not, where can you find them?

Do you and your team have the capacity to realise this project? Do you have the budget to realise the work digitally?

Are you confident to present your work online from legal, organisational and artist standpoints?

Which platform(s) will you use to present your work?

Do you have the resources to market this to an audience?



#### **Check List**

Answer these questions to check your budgets and resources



### **Video**



### How will your work be presented?

How is your work being presented? i.e. is your work going out as a ' live-stream' or 'a pre-record as live'?

Have you identified the equipment and resources that you need? Do you have the technical capacity to host this work and how do you link your audiences to this new digital work?

Who are the audiences for your digital work? Track your audience on your platform(s) and set up metrics from the start.

Does your crew have the skills to execute the project?

Identify equipment and resources that you need.

What is the timeline for the project?

What digital considerations impact the timeline of your project?
e.g. it takes up to two weeks to caption, audio describe and upload between the finished date of digital work and your broadcast date.

Do you have the technical capacity to host this work and how do you link your audiences to this new digital work?



#### Resources

Click here for resources to help you plan and present your work digitally



#### **Check List**

Answer these questions to help you with the technical aspects of converting to or creating digital work



#### **Video**





### **ENGAGING WITH YOUR AUDIENCE**

#### Resources

Click here for resources to help you plan and present

Do you know your audience?

Do you have a digital or online audience, how do you know?

If the digital work is available to audiences for an extended period, how will you deal with ongoing audience engagement?

Can you develop an audience engagement plan to attract and expand your audience?

Will creating

digital work

attract a new

audience for

your work?

How does your audience engage with the various platforms available to them?

How will you ensure that your work is audience? e.g. audio

accessible to a diverse descriptions, captioning

Do you plan to charge for attendance at your event and if so, have you thought about how much?

Do you have a system in place to collect income/box office from your work?

Will your audience

have access to a 'chat'

function and how will

you deal with audience

queries in 'real time'?

If your event is 'live',

what is the running

order of the event?

### **DISSEMINATION**

How do you reach a digital audience?

Do you have all of the resources that you need to market your work/ project to your audience?

Have you built
your evaluation
methodology into the
dissemination
of your event e.g.
post event surveys or
audience rating of your
event?

What are the resources you need to reach your audience?

What is your marketing/social media plan around your work?

Which platform have you used to disseminate your work? Is it fully functional and have you tested it before going 'live' with your digital work?

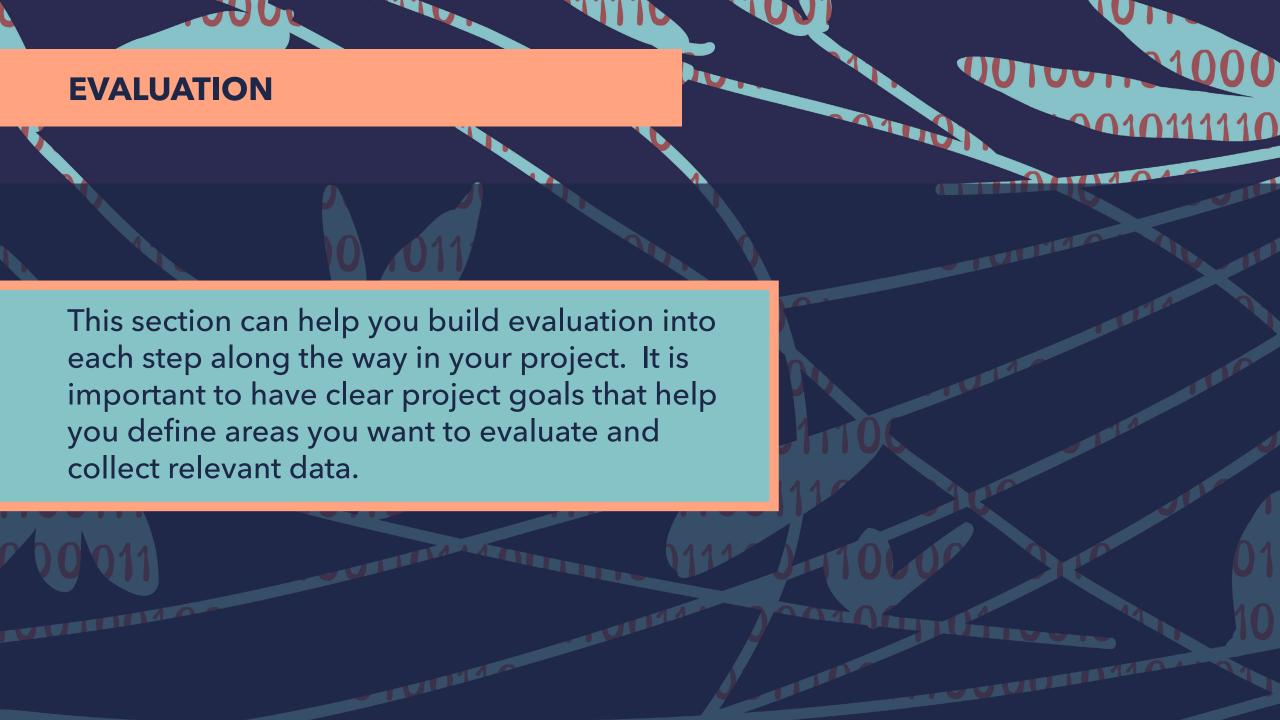


#### **Resources**

Click here for resources to help you plan and promote your work digitally



#### Video Resources



### **EVALUATION - GETTING STARTED**



#### Resources

Click here for resources to help you plan and present your work digitally

Evaluation will help you measure the impact and success of your digital activity.

Revisit your objectives for presenting work digitally in the first place to set out measurements for evaluation.

Things you can consider:

Why make a digital art work?

Is it possible to present this work digitally?

What is it and why are you creating a digital piece?

### **EVALUATION PLANNING TOOL**

How can you set your project up to make evaluation easier and more worthwhile at the end of the project?

How do you evaluate your artistic, audience and budgetary outcomes against your initial objectives?

What data to you need to capture?

Have you set your project up to ensure that you can evaluate your work throughout digital presentation and on completion?

Which data do you wish to capture and how? What insights do you need to obtain to fulfil stakeholder requirements?

Will you use post event surveying tools such as e.g. surveymonkey, typeform or google form to capture further data on your audiences?

What does your data tell you about your digital work?

If your digital work is available to audiences for an extended period, how will you deal with ongoing audience engagement? Will your audience have access to a 'chat' function and how will you deal with audience queries in 'real time'?

Do you have a system in place to collect data from box office and platforms?



Resources

Click here for resources to help you plan and present your work digitally



Video Resources

### **EVALUATION**

Who is your audience and have you extended your audience through presenting your work digitally?

How does your audience connect with the content? Does your digital work meet your artistic objectives in terms of your value and quality proposition?

Did you meet your artistic, budgetary and audience goals with your digital work?

How does your audience engage with the content?

How did your audience find or locate your digital work?

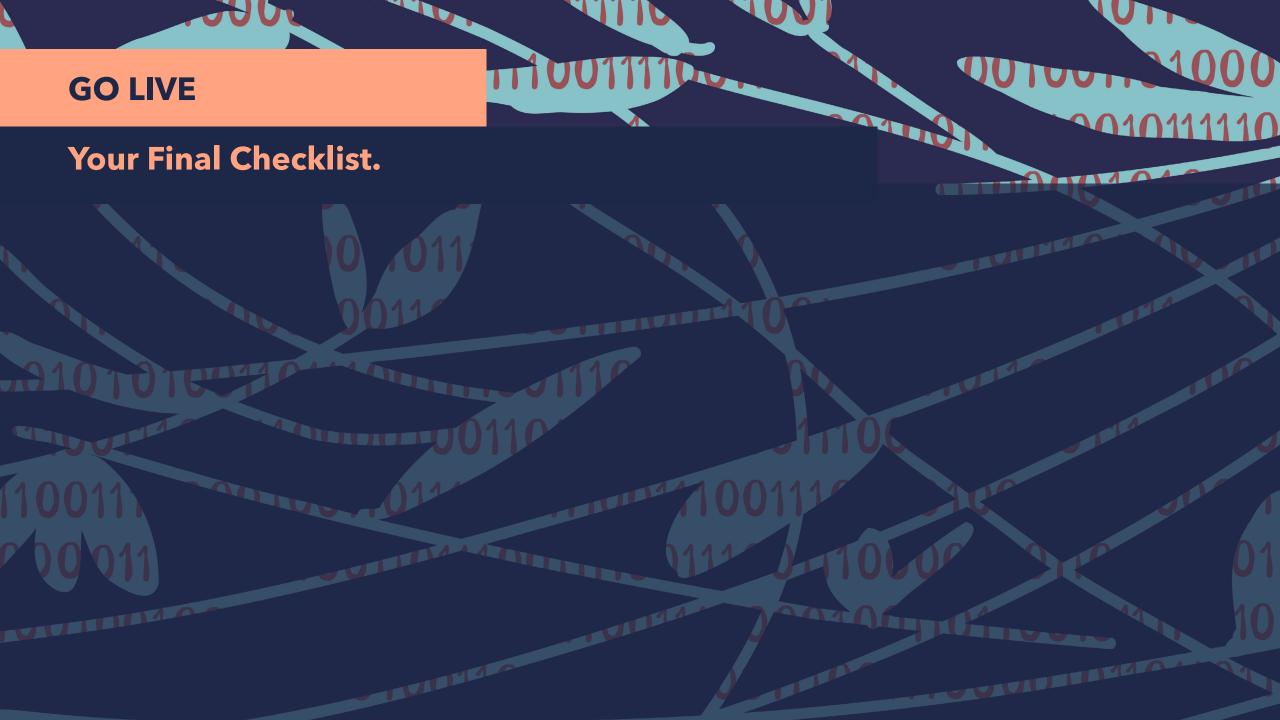


#### **Resources**

Click here for resources to help you plan and present your work digitally



#### Video Resources



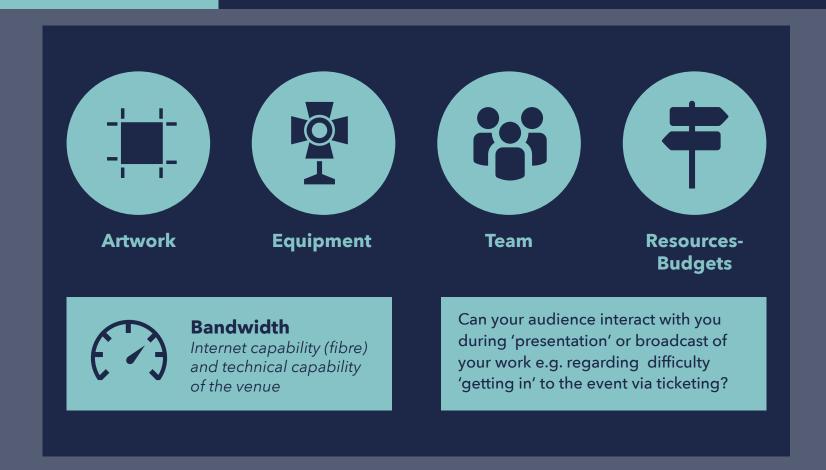
## **PRODUCTION**

### **Summary: How do you make digital work?**

Do you have everything in place that you need?

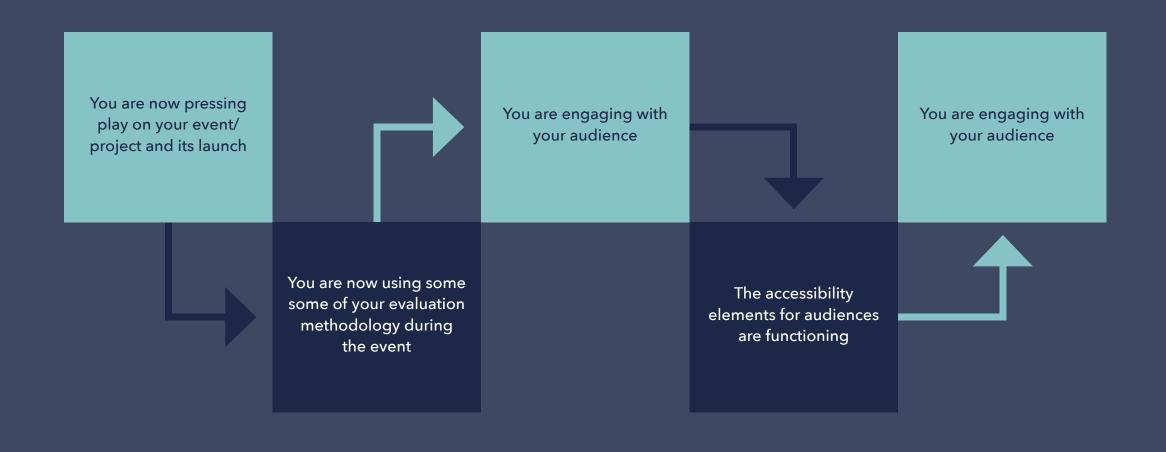
Do you want to present this yourself or do you wish to work with an external producer?

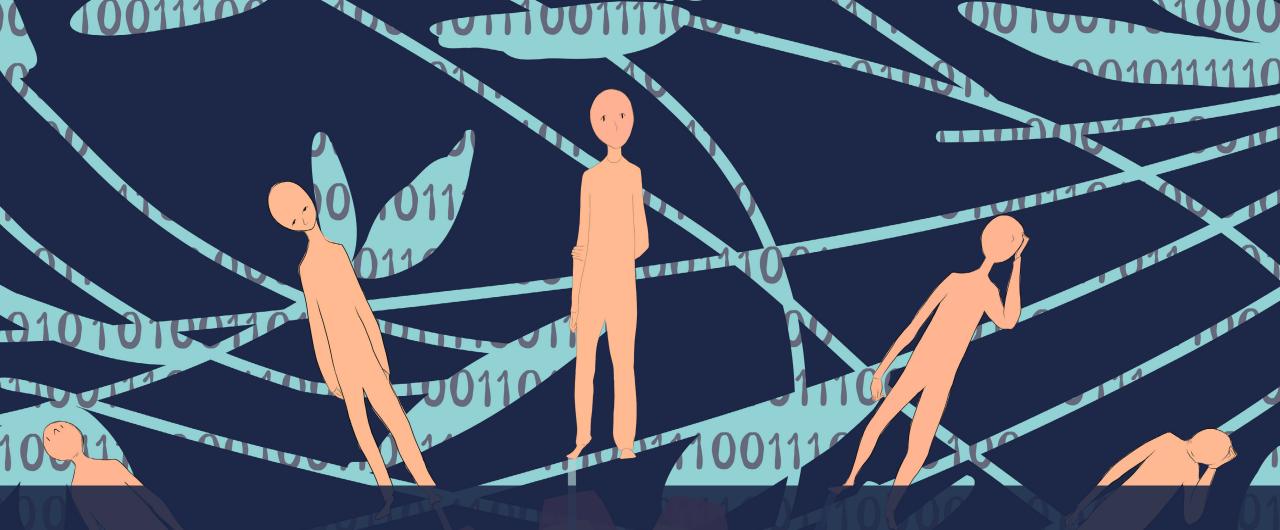
What is the nature of your work/ event and what skills are required of this external producer?



## **DISSEMINATION**

### Final considerations when your event is live





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